

**open**  
**destinations**  
We do the tech. You do the travel.

**Tineri**

## Introducing **Tineri** from **Open Destinations**

### A user-friendly mobile app that brings travel itineraries to life

It's never been more important for you to **keep in touch with your clients before, during and after their trip.** Travellers want the right information at the right time delivered to their mobile, a smooth, organised trip and peace of mind. Put it all together, and your clients will have a great travel experience.

Tineri from Open Destinations is an easy-to-use app that is transforming the customer service you can deliver with tailored, interactive itineraries and real-time updates for travellers - keeping everything in one place, on the go!

### Bespoke design for every adventure

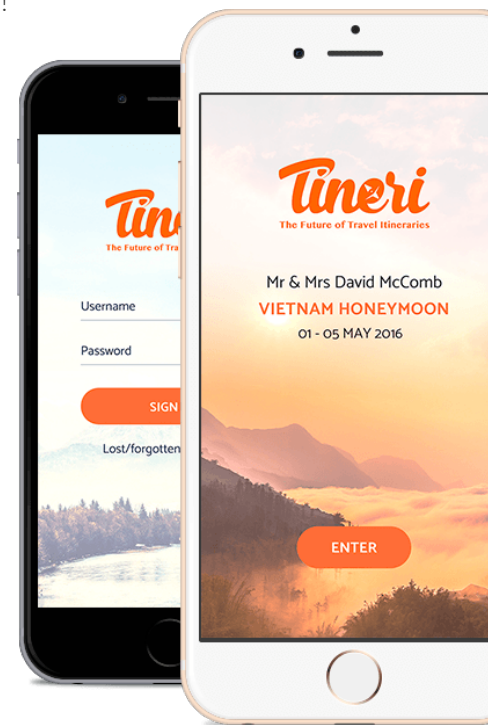
Tineri is a stylish mobile app designed to be great to use as a web version too. Entirely configurable and tailored to your operational needs, the application improves customer satisfaction and boosts loyalty.

Tineri puts a whole trip itinerary, however complex, into one easy-to-navigate screen, giving your clients quick access to travel documents, key contacts, schedule updates and changes, as well as handy destination guides.

### Making connections at every stage

Tineri is the perfect mobile solution for all types of travel including group, FIT, adventure and activity, cultural and historical, wedding and honeymoon, educational, and sports.

With an innovative chat module, customers can connect directly with their tour guide before a trip to ask questions and address concerns, so that they can really enjoy and get the most out of their travel experience.



## Key benefits of Tineri

- Bespoke design that perfectly reflects your brand
- Create compelling mobile itineraries and export complex data with minimum effort
- Important updates at the touch of a button for improved user experience
- Fully digital storage of essential travel documents
- Real-time communication and request management



## Tineri offers your customers a first-class service for travel peace of mind

Tineri combines **excellent customer support with process automation** to make sure you can concentrate on creating unforgettable experiences, and so travellers can focus on their trip.

You and your traveller customers can go 100% paperless, knowing that trip information is accessible and safe, - all in one place.

### How does it work?

1. First, we work with you to really understand the nuances of your business to **create a truly bespoke web or mobile application**.
2. We make sure that Tineri looks and feels like an extension of your brand, **embracing your uniqueness for maximum impact**.
3. Tineri makes the most of everything you offer whilst also providing upselling opportunities so you can **increase revenue at every stage of a tour**.

## Success Story: Women's Own Adventure

Women's Own Adventure (WOA) is an Australia-based tour operator specialising in small group travel for women.

Founder and Director Marika Martinez recognised the wide-ranging use of mobile devices amongst travellers and wanted to find a solution that would add value to WOA's customers whilst they were on tour. It was essential that the app was agile and easy to use, and that WOA clients could make use of full digital accommodation details and itineraries, as well as a chat function to keep in touch with their tour group and guide.

“I decided upon **Tineri as it offered everything that I was looking for at a very affordable price**. I was particularly impressed with the amount of detail the clients could access as their own devices.”

Marika Martinez, Director, WOA

  @OpenDest

### How can Open Destinations Travel Outsourcing support your business?

Schedule a consultation with us today  
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